



*Michele Murray has over 25 years in the Mortgage industry with an extensive background in leadership, relationship management and sales. Most of her career has been focused in loan origination. She joined Fannie Mae in 2011 to utilize her experience to help develop and implement a new customer engagement model and sales strategy for mortgage servicers, which is now known as Know Your Options Customer CARE. Michele most recently joined Fannie Mae's Community Lending Team working on outreach efforts to increase awareness and usage of Fannie Mae's Affordable Lending products and strategy.*